

| Provision | Section in Franchise Agreement                 | Summary   |  |
|-----------|--|---|--|
|           |  | made to Franchisee in Franchisor's Franchise Disclosure Document. |  |
| u.        | Dispute resolution by arbitration or mediation | Sections 20.1, 20.2, 20.3   | At our option, claims that are not resolved internally may be submitted to non-binding mediation at our headquarters, and then to binding arbitration, excluding claims related to injunctive relief, anti-trust, the trademarks, possession of the Franchised Business premises and post-termination obligations. |
| v.        | Choice of forum                                | Section 20.5  | Litigation takes place in North Dakota (subject to applicable state law)   |
| w.        | Choice of law                                  | Section 20.5  | North Dakota law applies (subject to applicable state law)   |

**ITEM 18: PUBLIC FIGURES**

We do not currently use any public figures to promote our franchise.

**ITEM 19: FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor owned outlets, if there is a reasonable-basis for the information, and if the information is included in the Franchise Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

As of December 31, 2024, Kitchen Refresh had eight (8) franchised outlets operating in ten (10) territories in the Kitchen Refresh System for at least six months.

The following representation is a historic 2024 financial performance representation of the seven (7) franchised outlets who self-reported their financial information for at least six (6) months during 2024;

- One franchise owner operating a total of two territories (retained from prior years)
- One new franchise owner operating a total of one territory (launched in March 2024)
- Two new franchise owners operating a total of three territories (launched in April 2024)
- One new franchise owner operating a total of one territory (launched in July 2024)

| 2024 Totals             |  | Average Sales | Total Number Outlets Who Met or Exceed Average | Range of Sales         | Median Range of Sales |
|-------------------------|--|---------------|--|------------------------|-----------------------|
| <b>Gross Sales</b>      |  | \$985,899     | 4  | \$29,139 – \$1,867,641 | \$688,706             |
| <b>Number of Jobs</b>   |  | 55            | 4  | 3-105                  | Mar-00                |
| <b>Largest Project</b>  |  | \$41,024      | 4  | \$12,974 - \$68,125    | \$41,325              |
| <b>Smallest Project</b> |  | \$3,891       | 4  | \$5,535 - 6,682        | \$6,221               |
| <b>Labor Cost</b>       |  | \$381,640     | 4  | \$0 – \$980,000        | \$257,851             |
| <b>Material Cost</b>    |  | \$470,263     | 4  | \$17,476 – \$1,107,395 | \$391,441             |

“Gross Sales” is defined as the total revenue derived from the sale of goods and services less sales tax and customer refunds or adjustments.

Written substantiation will be made available to you upon reasonable request.

**Some outlets have earned this amount. Your individual results may differ. There is no assurance that you'll earn as much.**

Other than the above disclosure, we do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Lexie Undem, 4100 Hagen Avenue, Suite F, Bismarck, North Dakota 58504, 701-291-3428, or the Federal Trade Commission, and the appropriate state regulatory agencies.

## ITEM 20: OUTLETS AND FRANCHISEE INFORMATION

Table No. 1  
System-wide Outlet Summary  
For Years 2022 to 2024

| Outlet Type      | Year | Outlets at the Start of the Year | Outlets at the End of the Year | Net Change |
|------------------|------|----------------------------------|--------------------------------|------------|
| Franchised       | 2022 | 0                                | 4                              | +4         |
|                  | 2023 | 4                                | 3                              | -1         |
|                  | 2024 | 3                                | 8                              | +5         |
| Company – Owned* | 2022 | 0                                | 0                              | 0          |
|                  | 2023 | 0                                | 0                              | 0          |
|                  | 2024 | 0                                | 0                              | 0          |
| Total Outlets    | 2022 | 0                                | 4                              | +4         |
|                  | 2023 | 4                                | 3                              | -1         |
|                  | 2024 | 3                                | 8                              | +5         |