

Provision	Section in Franchise Agreement	Summary
o. Our option to purchase your business	Section 14.2	We can purchase your tangible assets at fair market value and assume your lease upon the expiration or termination of your franchise agreement; fair market value determined by average of 2 appraisers, 1 chosen by each party; price paid in lump sum at closing within 2 months after we exercise option.
p. Your death or disability	Section 12.5	Your heirs may inherit your franchise provided they qualify and meet other requirements for transfer (see m, above).
q. Non-competition covenants during the term of the franchise	Section 15.2	No involvement in business that competes with Home Helpers Home Care franchises (subject to state law); cannot offer or provide services or target marketing in the territory of another Home Helpers franchisee.
r. Non-competition covenants after the franchise is terminated or expires	Section 15.3	No involvement in business that competes with Home Helpers Home Care franchises for 2 years in or within 25 miles of any franchisee's territory, and no solicitation of clients and shared referral sources of the franchised business for two years (subject to state law).
s. Modification of the agreement	Sections 9.3 and 18.1	Modification only by written agreement, but we may modify operations manual so long as it does not change your fundamental status and rights, and we have the right to increase your branding and technology fees with 30 days written notice.
t. Integration/merger clause	Section 18.1	Only the terms of the franchise agreement are binding (subject to state law). Any representations or promises outside of the disclosure document and franchise agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	Section 16.2	Except for certain claims, all disputes must be arbitrated in Hamilton County, Ohio (subject to state law); claims may not be consolidated with claims of other franchisees; parties waive right to jury trial and punitive damages; except for certain claims, all claims must be brought within 1 year. ²
v. Choice of forum	Section 18.4	Except for claims arising under a franchise law of the state where the franchised business is located, all litigation or arbitration must be in Hamilton County, Ohio.
w. Choice of law	Section 18.3	Except for claims arising under a franchise law of the state where the franchised business is located, Ohio law applies.

¹ This provision may not be enforceable under federal bankruptcy law.

²For franchises or franchisees subject to the Maryland Franchise Registration and Disclosure Law, any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

ITEM 18. PUBLIC FIGURES

We do not use any public figure to promote our franchises.

ITEM 19. FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

For each Home Helpers franchisee, owning more than one franchise gives them a larger protected territory in which they may operate, but does not require additional office locations. Typically, a Home Helpers franchisee operates from a single office location, regardless of the number of franchises (*i.e.*, territories) the franchisee owns. For the most part, the tables in this Item 19 present historical Gross Revenues by "location", not by franchise.

Franchisees who own more than one franchise report their Gross Revenues as a single “location” for all the franchises they own—they do not report their data by individual franchise. We have included the data in the tables below as reported by our franchisees—by location—although doing so results in higher revenue figures per franchise than it would if it was presented by franchise. The data also disregards renewals, and transfers of a location from one owner to another. For purposes of this Item 19, the “effective date” of each location is the date the original franchise agreement for that location became effective, regardless of the number of times it was transferred or renewed.

For example, suppose Franchisee B owns 3 Home Helpers Home Care franchises, all of which he purchased at the same time from Franchisee A in 2015.

- The franchise agreement for Franchise 1 was signed by Franchisee A in 2007 and renewed in 2017 after Franchisee B purchased it.
- The franchise agreement for Franchise 2 was signed by Franchisee A in 2010.
- The franchise agreement for Franchise 3 was signed by Franchisee B in 2017.

In the tables in this Item 19, the Gross Revenues from Franchises 1, 2 and 3 would be aggregated together as a single location, and the “effective date” of the location would be 2007.

All the tables in this Item 19 present historical Gross Revenues for franchised Home Helpers® Home Care locations for the twelve-month periods ending on December 31, 2025, December 31, 2024, and/or December 31, 2023. For each of those periods, only data from locations that opened before January 1 of that year and that reported Gross Revenues during the period were included in the table. The information has been extracted from revenue reports submitted to us by our franchisees, and reported on an accrual basis. We have not audited or independently verified the information.

The table below presents the highest, average and median Gross Revenues from our 50 highest-grossing franchised Home Helpers® Home Care locations for the twelve-month periods ending on December 31, 2025, December 31, 2024, and December 31, 2023.

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TOP 50 LOCATIONS

	2025¹	2024²	2023³
No. of locations	50	50	50
No. of franchises	167	159	158
Highest Gross Revenues	\$30,557,547	\$28,647,772	\$25,150,071
Average Gross Revenues of top 50 locations	\$4,877,656	\$4,348,459	\$3,630,208
Median Gross Revenues of top 50 locations	\$3,312,380	\$3,100,830	\$2,607,861
Average number of franchises per location	3.3	3.2	3.2
Median number of franchises per location	2.0	2.0	2.5
Number of top 50 locations that attained or surpassed the average Gross Revenues	17	15	14
Number of top 50 locations that attained or surpassed the median Gross Revenues	25	25	25
Percentage of top 50 locations that attained or surpassed the average Gross Revenues	34%	30%	28%
Percentage of top 50 locations that attained or surpassed the median Gross Revenues	50%	50%	50%

The table below presents the highest, average and median Gross Revenues from our 50 lowest-grossing franchised Home Helpers® Home Care locations for the twelve-month periods ending on December 31, 2025, December 31, 2024, and December 31, 2023.

BOTTOM 50 LOCATIONS

	2025¹	2024²	2023³
No. of locations	50	50	50
No. of franchises	54	51	52
Highest Gross Revenues	\$560,140	\$580,821	\$751,153
Average Gross Revenues of bottom 50 locations	\$269,448	\$307,683	\$363,734
Median Gross Revenues of bottom 50 locations	\$251,660	\$296,471	\$344,257
Average number of franchises per location	1.1	1.0	1.0
Median number of franchises per location	1.0	1.0	1.0
Number of bottom 50 locations that attained or surpassed the average Gross Revenues	24	24	24
Number of bottom 50 locations that attained or surpassed the median Gross Revenues	25	25	25
Percentage of bottom 50 locations that attained or surpassed the average Gross Revenues	48%	48%	48%
Percentage of bottom 50 locations that attained or surpassed the median Gross Revenues	50%	50%	50%

The table below presents highest, lowest, average and median Gross Revenues for all franchised Home Helpers® Home Care locations for the twelve-month periods ending on December 31, 2025, December 31, 2024, and December 31, 2023.

ALL LOCATIONS

	2025¹	2024²	2023³
No. of locations	173	160	146
No. of franchises	327	310	281
Highest Gross Revenues	\$30,557,547	\$28,647,772	\$25,150,071
Percentage change from prior year	+6.7%	+13.9%	+28.2%
Lowest Gross Revenues	\$1,344	\$2,880	\$24,862
Average Gross Revenues of all locations	\$1,973,237	\$1,897,833	\$1,724,854
Percentage change in average Gross Revenues from prior year	+3.9%	+10.0%	+17.5%
Median Gross Revenues of all locations	\$1,122,828	\$1,165,844	\$1,098,602
Percentage change in median Gross Revenues from prior year	-3.7%	+6.1%	+18.2%
Number of locations that attained or surpassed the average Gross Revenues	44	43	40
Number of locations that attained or surpassed the median Gross Revenues	87	80	73
Percentage of locations that attained or surpassed the average Gross Revenues	25%	27%	27%
Percentage of locations that attained or surpassed the median Gross Revenues	50%	50%	50%
Average number of franchises per location	1.9	1.9	1.9
Median number of franchises per location	1.0	1.0	1.0
No. of single-franchise locations	107	93	83
Average Gross Revenues of single-franchise locations	\$996,610	\$949,815	\$872,878
Percentage change in average Gross Revenues of single-franchise locations from prior year	4.9%	8.8%	+7.9%
Median Gross Revenues of single-franchise locations	\$627,641	\$561,962	\$560,052
Percentage change in median Gross Revenues of single-franchise locations from prior year	+11.7%	+0.3%	+5.3%

The tables below present the average and median Gross Revenues for all franchised Home Helpers® Home Care locations for the twelve-month periods ending on December 31, 2025, December 31, 2024, and December 31, 2023, grouped by length of time in the Home Helpers Home Care system.

ALL LOCATIONS - BY TIME IN SYSTEM

Time in System ⁸	2025					
	No. of Locations	No. of Franchises	Ave. No. Franchises per Location	Median No. Franchises per Location	Average	Median
25-48 months	36	39	1.1	1.0	\$619,317	\$501,306
49-72 months	13	15	1.2	1.0	\$946,055	\$1,081,077
73-96 months	19	40	2.1	2.0	\$2,262,817	\$1,803,852
97-120 months	13	20	1.5	1.0	\$2884,676	\$1,616,008
> 120 months	75	195	2.6	2.0	\$2,958,536	\$1,649,747
All locations	156 ⁴	309	1.9	1.0	\$1,973,237	\$1,122,828

ALL LOCATIONS - BY TIME IN SYSTEM

Time in System ⁸	2024					
	No. of Locations	No. of Franchises	Ave. No. Franchises per Location	Median No. Franchises per Location	Average	Median
25-48 months	20	20	1.0	1.0	\$397,584	\$304,205
49-72 months	17	22	1.3	1.0	\$1,205,052	\$1,045,073
73-96 months	16	33	2.1	1.5	\$1,985,018	\$1,655,682
97-120 months	19	30	1.6	1.0	\$2,080,745	\$1,400,987
> 120 months	75	186	2.5	2.0	\$2,649,269	\$1,690,443
All locations	147 ⁵	291	1.9	1.0	\$1,897,833	\$1,165,844

ALL LOCATIONS - BY TIME IN SYSTEM

Time in System ⁸	2023					
	No. of Locations	No. of Franchises	Ave. No. Franchises per Location	Median No. Franchises per Location	Average	Median
25-48 months	17	18	1.1	1.0	\$441,624	\$404,731
49-72 months	21	36	1.7	1.0	\$1,367,736	\$1,223,223
73-96 months	15	20	1.3	1.0	\$1,838,574	\$1,300,182
97-120 months	16	22	1.4	1.0	\$968,338	\$721,377
> 120 months	77	185	2.4	2.0	\$2,240,606	\$1,567,688
All locations	146 ⁶	281	1.9	1.0	\$1,724,854	\$1,098,602

Notes to the tables:

¹ For the 12-month period ending on December 31, 2025. The data in this column includes only locations that opened before January 1, 2025 and reported Gross Revenues during 2025.

² For the 12-month period ending on December 31, 2024. The data in this column includes only locations that opened before January 1, 2024 and reported Gross Revenues during 2024.

³ For the 12-month period ending on December 31, 2023. The data in this column includes only locations that opened before January 1, 2023 and reported Gross Revenues during 2023.

⁴ There were 362 Home Helpers Home Care franchises (each franchise consists of a single franchise territory) in operation as of December 31, 2025, which were owned by 211 franchisees (or locations). Of those, 156 locations had been open at least 2 years and reported Gross Revenues during 2025.

⁵ There were 344 Home Helpers Home Care franchises in operation as of December 31, 2024, which were owned by 197 franchisees (or locations). Of those, 147 locations had been open at least 2 years and reported Gross Revenues during 2024.

⁶ There were 316 Home Helpers Home Care franchises in operation as of December 31, 2023, which were owned by 182 franchisees (or locations). Of those, 146 locations had been open at least 2 years and reported Gross Revenues during 2023.

⁷ For purposes of this Item 19, “Gross Revenues” means the total of all income arising from the operation of the location, whether cash or credit. It is recognized on an accrual basis and regardless of collection, which means that a location’s Gross Revenues for any period represents how much the location billed its clients during the period, not how much the location received. Gross Revenues does not include (i) the amount of refunds or discounts made to clients in good faith, or (ii) the amount of sales or excise taxes that are separately stated and that the franchisee is required to and does collect from clients and pays to the appropriate taxing authority.

⁸ For purposes of this table, “Time in System” means the number of months the location has been a Home Helpers franchisee as of January 1 of the relevant year, measured from the effective date of the location.

The figures in the tables above do not reflect the costs of sales, operating expenses, or other costs or expenses that must be deducted from the Gross Revenues figures to obtain your net income or profit. Those expenses include fees you are required to pay us under the terms of your franchise agreement, such as royalties, branding fees and technology fees. You should conduct an independent investigation of the costs and expenses you will incur in operating a Home Helpers Home Care franchise. Franchisees and former franchisees listed in this disclosure document may be one source of this information.

We strongly suggest that you consult a financial advisor or accountant for assistance in reviewing the tables and in preparing your own financial projections, and for advice about the income and other taxes you will incur in operating a Home Helpers Home Care franchise and the effect of non-cash expenses such as depreciation and amortization on your business.

Some locations have earned this amount. Your individual results may differ. There is no assurance that you’ll earn as much.

Written substantiation for the financial performance representation will be made available to you upon request.

Other than the preceding financial performance representation, we do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting Barry Nelson, General Counsel, at 10101 Alliance Road, Suite 300, Blue Ash, Ohio 45242 or (513) 563-8339, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20. OUTLETS AND FRANCHISEE INFORMATION

Table No. 1
Systemwide Outlet Summary
For Years 2023 through 2025

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	304	316	12
	2024	316	344	28
	2025	344	362	18
Company-Owned	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total Outlets	2023	304	316	12
	2024	316	344	28
	2025	344	362	18

Table No. 2
Transfers of Outlets from Franchisees to New Owners (Other Than the Franchisor)
For years 2023 through 2025

State	Year	Number of Transfers
California	2023	2
	2024	4
	2025	7
Colorado	2023	0
	2024	0
	2025	1
Florida	2023	2
	2024	1
	2025	0
Idaho	2023	4
	2024	0
	2025	0
Illinois	2023	2
	2024	0
	2025	2
Indiana	2023	3
	2024	0
	2025	2
Kentucky	2023	0
	2024	2
	2025	0