

Provision	Section in Franchise or Other Agreement	Summary
n. Our right of first refusal to acquire your business	N/A	Not applicable
o. Our option to purchase your business	N/A	Not applicable
p. Death or disability of you	N/A	Not applicable
q. Non-competition covenants during the term of the franchise	4.6	No involvement in competing business in North America (subject to applicable state law).
r. Non-competition covenants after franchise is terminated or expires	4.6	No involvement in competing business in North America for 12 months after the termination or expiration of the Dealer Agreement (subject to applicable state law).
s. Modification of the Agreement	20.13	Only by written agreement between the parties of the Dealer Agreement.
t. Integration/merger clause	20.12	The Dealer Agreement, along with all exhibits and attachments, and Dealer Documentation form part of the Agreement.
u. Dispute resolution by arbitration	15.1	Except for injunctive relief, all claims are subject to arbitration in Knoxville, Knox County, Tennessee under the AAA.
v. Choice of forum	20.3	State and federal courts in Knoxville, Knock County, Tennessee (subject to state law)
w. Choice of law	20.3	Tennessee law applies (subject to state law)

ITEM 18
PUBLIC FIGURES

We do not use any public figure to promote the franchise.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets if there is a reasonable basis for the information, and if the information is included in this disclosure document. Financial performance information that differs from any included in this Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet that you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an

existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to Clint McClain at 2901 Leisure Island Way, Knoxville, Tennessee 37914, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

TABLE NUMBER 1
Systemwide Outlet Summary
For Years 2023-2025

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	0	0	0
	2024	0	0	0
	2025	0	15	+15
Company-Owned	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total Outlets	2023	0	0	0
	2024	0	0	0
	2025	0	15	+15

TABLE NUMBER 2
Transfers of Outlets From Franchisee to New Owners (Other than the Franchisor)
For Years 2023-2025

State	Year	Number of Transfers
TOTAL	2023	0
	2024	0
	2025	0