

Provision		Section in Franchise Agreement	Summary
V.	Choice of forum	Section 24	In most cases, litigation must be brought in the state or federal court located in Cleveland, Ohio, or if those courts do not have jurisdiction, then in a court of competent jurisdiction within Cuyahoga County, Ohio. (Subject to state law)
W.	Choice of law	Section 24	Ohio law applies (subject to state law)

ITEM 18
PUBLIC FIGURES

We do not use any public figures to promote our franchises.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet that you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

As of December 31, 2025, there were 3 Plumbing Paramedics franchises (each a “Franchised Business”) operating a total of 15 territories in the Plumbing Paramedics franchise system. This Item 19 provides historical Gross Sales and jobs information for each of these Franchised Businesses as they each reported 12 months of Gross Sales for the 12-month period ended December 31, 2025. Of the Franchised Businesses, the earliest opened in 2011 as our predecessor and was operated by our affiliate from 2021 until it was sold to a franchisee in February 2024. The most recent Franchised Business opened in 2024. The data below was derived from our system.

GROSS SALES BY FRANCHISED BUSINESS

Franchised Business	Gross Sales	Jobs	Territories
Franchise Business No. 1	\$2,079,757	2,624	11
Franchise Business No. 2	\$1,362,073	1,539	1
Franchise Business No. 3	\$686,140	990	3

NOTES TO THIS ITEM 19

1. For purposes of this Item 19 “Gross Sales” includes all revenue from the operation of the Franchised Business, including customer sales, equipment sales, equipment rentals, cash sales, fees, financing and sales tax. Gross Sales excludes costs of financing. We have not deducted discounts, rebates, referral fees, return costs or any other costs from Gross Sales. This is the same definition as used in the

Franchise Agreement. “Jobs” as disclosed in the chart above means all individual customer service visits performed by a Franchised Business and reported in our system.

2. The dollar amounts shown in this Item 19 have been rounded to the nearest dollar.

3. Gross Sales do not reflect any costs of sales, operating expenses or other costs and expenses that must be deducted from Gross Sales figures to obtain net income or profit. You should conduct an independent investigation of the costs and expenses you will incur in operating your Franchised Business. Other franchisees may be one source of this information.

4. Franchised Businesses operating in more than one territory do not separate their revenue among territories when reporting it to us, so it is combined in the charts above.

Some Plumbing Paramedics Franchised Businesses have sold these amounts. Your individual results may differ. There is no assurance that you will sell as much.

Written substantiation for the financial performance representations in this Item 19 will be made available to you in writing, upon reasonable request.

Other than the preceding financial performance representation, we do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Kelli Schroeder at 17700 Saint Clair Avenue, Cleveland, Ohio 44110, telephone (617) 997-4729, the Federal Trade Commission, and the appropriate state regulatory agencies.

**ITEM 20
OUTLETS AND FRANCHISEE INFORMATION**

All of the information in the tables below is as of December 31 of the applicable year.

**Table No. 1
SYSTEMWIDE OUTLET SUMMARY FOR YEARS 2023 to 2025**

(Column 1) Outlet Type	(Column 2) Year	(Column 3) Outlets at the Start of the Year	(Column 4) Outlets at the End of the Year	(Column 5) Net Change
Franchised	2023	1	5	+4
	2024	5	15	+10
	2025	15	15	0
Company-Owned*	2023	1	1	0
	2024	1	0	-1
	2025	0	0	0
Total Outlets	2023	2	6	+4
	2024	6	15	+9
	2025	15	15	0