

Provision	Section in Franchise Agreement	Summary
u. Dispute resolution by arbitration or mediation	Article 14	All disputes must be submitted to mediation and arbitration, except for collection actions, actions to preserve the status quo pending arbitration, and actions for declaratory relief or preliminary and permanent injunctive relief to protect our intellectual property and confidential information and to enforce your post-termination obligations
v. Choice of forum	Article 14	Subject to state law (see Exhibit J), all mediation and arbitration must be conducted in Harris County, Texas and any litigation permitted by the agreement must be conducted in Harris County or Montgomery County, Texas.
w. Choice of law	Section 14.05	Except to the extent governed by Federal law, the law of the state where the Eye Care Center is located applies.

Note 1 – Termination based on your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101 et seq.).

**ITEM 18
PUBLIC FIGURES**

We do not use any public figure to promote our franchise.

**ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting us at 23824 Highway 59 North, Kingwood, Texas 77339, Attn:Head of Legal, or by email to LegalDocs@VisionSource.com or by phone to (281) 318-7828, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

Item 20 - Table No. 1
Systemwide Outlet Summary

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	2,992	2,992	0
	2024	2,992	2,999	7
	2025	2,999	3,027	28
Company-Owned	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total Outlets	2023	2,992	2,992	0
	2024	2,992	2,999	7
	2025	2,999	3,027	28

Vision Source has no company-owned Eye Care Centers. As disclosed in Item 1 of this disclosure document, certain of our principal officers wholly or partially own 6 independent, Eye Care Centers included in the above Table.

Item 20 - Table No. 2
Transfers of Outlets from Franchisees to New Owners (other than the Franchisor) For Years 2023 to 2025

State	Year	Number of Transfers
Arkansas	2023	1
	2024	1
	2025	0
California	2023	1
	2024	6
	2025	5
Colorado	2023	0
	2024	1
	2025	0
Georgia	2023	1
	2024	0
	2025	0
Hawaii	2023	0
	2024	0
	2025	1
Illinois	2023	0
	2024	5
	2025	0