

PROVISION	SECTION IN AGREEMENT	SUMMARY
		parties try informally to resolve the dispute and participate in mediation. Dispute resolution provisions are subject to state law.
(v) Choice of forum	Franchise Agreement §§ 21(a) and 21(b)	AAA, Winston Salem, North Carolina; North Carolina courts (if any), which provision is subject to the subjectivity of individual state laws.
(w) Choice of law	Franchise Agreement § 21(j)	North Carolina law, except federal Lanham Act and federal Arbitration Act, which choice of law is subject to the subjectivity of individual state laws.

Refer to the state law addendums in Exhibit D for information specific to the laws of your state.

ITEM 18. PUBLIC FIGURES

We use no public figures to promote the franchise.

ITEM 19. FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if (1) a franchisor provides the actual records of an existing outlet you are considering buying, or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any financial performance representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management at 900 Northwest Blvd., Winston-Salem, NC 27101, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20. OUTLETS AND FRANCHISEE INFORMATION

TABLE NO 1
SYSTEM WIDE RESTAURANT SUMMARY
FOR YEARS 2021, 2022 and 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2021	3	5	+2
	2022	5	5	0
	2023	5	4	-1