

along with the Franchise Agreement only in compliance with the transfer provisions of the Franchise Agreement; etc.

See the state law addenda attached to this disclosure document for state-specific requirements.

ITEM 18: PUBLIC FIGURES

We do not presently use any public figure to promote our franchise. However, we reserve the right to do so in the future at our discretion.

ITEM 19: FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Chris Kelley, our Chief Executive Officer, at 855.456.4349 and ckelley@ifixandrepair.com, the Federal Trade Commission, and the appropriate state regulatory agencies.

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ITEM 20: FRANCHISES AND FRANCHISEE INFORMATION

Table No. 1

SYSTEMWIDE OUTLET SUMMARY For Fiscal Years Ending June 30, 2021, 2022 and 2023

Column 1	Column 2	Column 3	Column 4	Column 5
Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	July 2020 - June 2021	49	67	+18
	July 2021 - June 2022	67	92	+25
	July 2022 – June 2023	92	177	+85
Company or Affiliate* Owned	July 2020 - June 2021	25	20	-5
	July 2021 - June 2022	20	15	-5
	July 2022 – June 2023	15	4	-11
Total Outlets	July 2020 - June 2021	74	87	+13
	July 2021 - June 2022	87	107	+20
	July 2022 – June 2023	107	181	+74

* These outlets are partially or fully owned by us, our predecessor, or an affiliate.

Table No. 2

TRANSFERS OF OUTLETS FROM FRANCHISEES TO NEW OWNERS (other than the Franchisor) For Fiscal Years Ending June 30, 2021, 2022 and 2023

Column 1	Column 2	Column 3
State	Year	Number of Transfers
Alabama	July 2020 - June 2021	1
	July 2021 - June 2022	0
	July 2022 – June 2023	0
Florida	July 2020 - June 2021	0
	July 2021 - June 2022	1
	July 2022 – June 2023	1
Mississippi	July 2020 - June 2021	0
	July 2021 - June 2022	0
	July 2022 – June 2023	1
New Jersey	July 2020 - June 2021	0
	July 2021 - June 2022	0
	July 2022 – June 2023	1
Ohio	July 2020 - June 2021	0
	July 2021 - June 2022	1