

Provision		Section in Multi-Territory Franchise Agreement or Other Agreement	Summary
t.	Integration/merger clause	18(J)	The Franchise Agreement, the “Introduction” section of the Franchise Agreement, the exhibit(s) to the Franchise Agreement, and the Disclosure Acknowledgment Agreement are a part of this Agreement, which represents the entire agreement of the parties, and there are no other oral or written understandings or agreements between us and you relating to the subject matter of this Agreement. Nothing in the Franchise Agreement is intended to disclaim the representations we made in the Franchise Disclosure Document, subject to state law.
u.	Dispute resolution by arbitration or mediation	18(A), (B)	Except for certain claims (like trademark protection, monies owed to us or our affiliates, or post termination obligations), all disputes are mediated and (if not resolved by mediation) arbitrated in Knoxville, Knox County, Tennessee (subject to state law).
v.	Choice of forum	18(A), (B)	Mediation and arbitration must be in Knoxville, Knox County, Tennessee (subject to state law).
w.	Choice of law	18(A), (B)	Except for Federal Arbitration Act and Lanham Act, or as otherwise noted, law of Tennessee (subject to state law).

ITEM 18

PUBLIC FIGURES

We do not use any public figure to promote our franchise.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee’s future financial performance or the past financial performance of company owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting David Pain at Ultra Pool Care Squad Franchise USA, Inc., 2901 Leisure Island Way, Knoxville, TN 37914, 865-219-2880, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

TABLE NUMBER 1
Systemwide Outlet Summary
For Years 2021 to 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2021	0	0	0
	2022	0	0	0
	2023	0	4	+4
Company-Owned⁽¹⁾	2021	1	1	0
	2022	1	0	-1
	2023	0	0	0
Total Outlets⁽¹⁾	2021	1	1	0
	2022	1	0	-1
	2023	0	4	+4

TABLE NUMBER 2
Transfers of Franchised Outlets From Franchisee to New Owners (Other than the Franchisor)
For Years 2021 to 2023

State	Year	Number of Transfers
TOTAL	2021	0
	2022	0
	2023	0

TABLE NUMBER 3
Status of Franchised Outlets
For Years 2021 to 2023

State	Year	Franchised Outlets ⁽¹⁾ at the Start of the Year	Franchised Outlets ⁽¹⁾ Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations / Other Reasons	Franchised Outlets ⁽¹⁾ at the End of the Year
Ohio	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
	2023	0	1	0	0	0	0	1
Tennessee	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
	2023	0	1	0	0	0	0	1
Texas	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
	2023	0	1	0	0	0	0	1
Utah	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
	2023	0	1	0	0	0	0	1