

THE FRANCHISE RELATIONSHIP		
PROVISION	SECTIONS IN AGREEMENT	SUMMARY
q. Non-competition covenants during the term of the franchise	8.5	Neither you nor any of your owners or affiliate may have any interest in a Competitive Business (as defined in §1.5 of Franchise Agreement) regardless of where the Competitive Business is located or operates (subject to state law).
r. Non-competition covenants after the franchise is terminated or expires	8.5	For 2 years after franchise relationship ends, neither you nor any of your owners or affiliate may have any interest in a Competitive Business located within 25 miles of any franchised or company-owned Fast-Fix Service Center or otherwise divert business opportunities away from us or other franchisees or interfere with our business relationships.
s. Modification of the agreement	8.2 & 15.2	Requires writing signed by both parties (except we may unilaterally change Manual or System).
t. Integration/merger clause	15.5	Only the terms of the Franchise Agreement and its attachments are binding (subject to state law). Any representations or promises made outside the Disclosure Document and Franchise Agreement may not be enforceable. Nothing in the Franchise Agreement or any related agreements is intended to disclaim any of the representations we made in this Disclosure Document. No statement, questionnaire or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (a) waiving any claims under any applicable state franchise law, including fraud in the inducement or (b) disclaiming reliance on any statement made by any franchisor, franchise seller or other person acting on our behalf. This provision supersedes any other term of any document executed in connection with the franchise.
u. Dispute resolution by arbitration or mediation	13.4 & 13.5	Subject to state law, all disputes must be arbitrated, except for certain disputes where we seek injunctive relief our intellectual property or compliance with restrictive covenants or post-term obligations.
v. Choice of forum	13.1 & 13.9	Subject to state law, arbitration and litigation must take place in Broward County, Florida.
w. Choice of law	13.2	Subject to state law, Florida law governs.

ITEM 18 PUBLIC FIGURES

We do not use any public figures to promote our franchises.

ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

Defined Terms

For purposes of this FPR, the following terms have the meanings given to them below.

"Company-Owned Outlet" means any Fast-Fix Service Center owned by: (a) us; (b) our affiliate; or (c) any person listed in Item 2 of this Disclosure Document if that person also manages the Service Center.

"Converted Outlet" means any Fast-Fix Service Center that was a Company-Owned Outlet sold to a franchisee, or a Franchised Outlet reacquired by us or our affiliate, at any time during the Measuring Year.

"FPR" means the financial performance representation set forth in Item 19 of this Disclosure Document.

"Franchised Outlet" means any any Fast-Fix Service Center owned by a franchisee.

“Gross Sales” means the entire amount of the sales price of all goods, wares, merchandise or services sold or rendered from the Service Center (including all precious metal sales to refiners), whether for cash, charge, credit card or time-sale basis, without reserve or deduction for inability or failure to collect, including all orders for goods or services, whether by mail, telephone, internet or otherwise, and whether the orders will be filled from the Service Center or elsewhere, so long as the franchisee would, in the normal course of business, attribute the orders or sales to the Service Center. The following are not included in Gross Sales: (a) the amount of refunds, allowances or discounts to customers, provided the same had been previously included in Gross Sales; and (b) the amount of any excise or sales tax levied on retail sales and paid to the appropriate governmental authority.

“Measuring Year” means the period of time that begins January 1, 2024 and ends December 31, 2024.

“Qualifying Outlet” means any Franchised Outlet open the entire Measuring Year except a Store-In-Store.

System Statistics

For purposes of this FPR, each Fast-Fix Service Center may be referred to as an “outlet.” This FPR is limited to data from Franchised Outlets. We excluded data from all: (a) Company-Owned Outlets; and (b) Store-In-Stores. The following table summarizes the outlet statistics and number of Qualifying Outlets for each Measuring Year:

SYSTEM STATISTICS FOR FPR FOR 2024 MEASURING YEARS							
Measuring Year	Transactions and Statistics				Converted Outlets	Store-In-Stores	Qualifying Outlets
	<i>Open January 1st</i>	<i>Openings</i>	<i>Closures</i>	<i>Open December 31st</i>			
2024	117	1*	6	112	1*	2	110

* This is a Converted Outlet (a Company-Owned Outlet sold to a franchisee in 2024).

The following table breaks down the total number of Qualifying Outlets between Kiosks and Inline Stores:

Subset by Model	Number of Outlets
Kiosks	9
Inline Stores	101
Total	110

In preparing this FPR we excluded data from: (a) 6 Franchised Outlets that closed in 2024; and (b) 2 Store-In-Stores (which we no longer offer). There are no material differences between the Qualifying Outlets whose data is presented in this FPR and the franchised business offered under this Disclosure Document.

Financial Performance Representation

The following table presents historical Gross Sales figures for the Qualifying Outlets for the 2024 Measuring Year. The data includes the lowest, highest, median and average annual Gross Sales figures, as well as the number and percentage of Qualifying Outlets that attached or surpassed the stated average Gross Sales figure.

FINANCIAL PERFORMANCE REPRESENTATION – 2024 GROSS SALES					
Outlet Type	Highest	Lowest	Median	Average	Number & Percent that Achieved/Surpassed Average
Inline Store	\$1,648,553	\$123,454	\$500,712	\$553,663	34 of 101 (33.7%)
Kiosk	\$830,726	\$137,861	\$281,469	\$337,139	2 of 9 (22.2%)

1. **Source of Data:** We obtained the Gross Sales figures from the POS system used by the outlets. The data has not been audited.
2. **No Expenses:** The financial performance representation does not reflect the costs of sales, operating expenses, or other costs or expenses that must be deducted from the gross revenue or gross sales figures to obtain your net income or profit. You should conduct an independent investigation of the costs and expenses you will incur in operating your Fast-Fix Service Center. Franchisees or former franchisees, listed in the Franchise Disclosure Document, may be one source of this information.

Some outlets have sold this amount. Your individual results may differ. There is no assurance that you will sell as much.

Written substantiation for the financial performance representation will be made available to the prospective franchisee upon reasonable request.

Other than the preceding financial performance representations, we do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting our Executive Vice President of Operations , Benjamin Russell at 6413 Congress Avenue, Suite 240, Boca Raton, Florida 33487 or by phone (800) 359-0407, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20 OUTLETS AND FRANCHISEE INFORMATION

TABLE 1 - SYSTEM-WIDE OUTLET SUMMARY FOR YEARS 2022 TO 2024				
Outlet Type	Year	Outlets at Start of Year	Outlets at End of Year	Net Change
Franchised	2022	126	123	-3
	2023	123	117	-6
	2024	117	112	-5
Company-Owned	2022	9	7	-2
	2023	7	5	-2
	2024	5	4	-1
Total Outlets	2022	135	130	-5
	2023	130	122	-8
	2024	122	116	-6

TABLE 2 - TRANSFERS OF OUTLETS FROM FRANCHISEES TO NEW OWNERS (OTHER THAN FRANCHISOR) FOR YEARS 2022 TO 2024		
State	Year	Number of Transfers
Alaska	2022	1
	2023	1
	2024	0
California	2022	0
	2023	1
	2024	0
Florida	2022	0
	2023	1
	2024	0
Georgia	2022	0
	2023	2
	2024	0
Maryland	2022	1
	2023	0
	2024	0
New Mexico	2022	0
	2023	1
	2024	0