

Provision		Section in Franchise or Other Agreement	Summary
o.	Our option to purchase your business	Section 18(B)	When the Franchise Agreement expires or terminates, we may purchase assets at book value.
p.	Your death or disability	Section 15(D)	Franchise must be assigned by estate to an approved buyer within reasonable time not exceeding 12 months.
q.	Non-competition covenants during the term of the franchise	Section 14(B)	No involvement in any construction or commercial business that is competitive with a Hello Garage business. Neither you nor your affiliates may offer any concrete or foundation services, including concrete leveling, foundation repair, or below grade water proofing. All such concrete or foundation services must be referred to our affiliate's Supportworks distribution network (which may include your affiliate, if your affiliate is part of such Supportworks distribution network).
r.	Non-competition covenants after the franchise is terminated or expires	Section 14(C)	No involvement in any construction or commercial business that is competitive with a Hello Garage business for two years within your Protected Territory; from the Franchised Business premises; within 50 miles from the outside boundary of your Protected Territory; or within the protected territory of another Hello Garage franchisee.
s.	Modification of the agreement	20(D)	No modifications to the Franchise Agreement, except in writing. We may modify Manuals, Marks, System and goods/services to be offered to your Franchised Business.
t.	Integration/merger clause	Section 20(J) and 20(K)	Only the terms of the Franchise Agreement, Exhibits A, B and C of the Franchise Agreement, the Software as a Service Agreement, the Disclosure Acknowledgement Agreement, and the applicable state-specific addendum (if any) are binding (subject to state law). Any other promises may not be enforceable. Notwithstanding the foregoing, nothing in any agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits and amendments.
u.	Dispute resolution by arbitration or mediation	<i>Not applicable</i>	<i>Not applicable</i>
v.	Choice of forum	Section 19(A)	Litigation must be brought in a federal or state court located in Douglas County, Nebraska (subject to state law).
w.	Choice of law	Section 19(A)	The laws of the state of Nebraska apply (subject to state law).

## ITEM 18

### PUBLIC FIGURES

We do not use any public figure to promote our franchise.

## ITEM 19

### FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for

the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting the General Counsel at Hello Garage Franchising, LLC, 11850 Valley Ridge Drive, Papillion, Nebraska, 1-833-396-0813, the Federal Trade Commission, and the appropriate state regulatory agencies.

## ITEM 20

### OUTLETS AND FRANCHISEE INFORMATION

**TABLE NUMBER 1**  
**Systemwide Outlet<sup>(1)</sup> Summary**

**For Years 2022 to 2024**

Outlet Type	Year	Outlets <sup>(1)</sup> at the Start of the Year	Outlets <sup>(1)</sup> at the End of the Year	Net Change
<b>Franchised</b>	2022	92	141	+49
	2023	141	119	-22
	2024	119	103	-16
<b>Company-Owned<sup>(2)</sup></b>	2022	9	10	+1
	2023	10	14	+4
	2024	14	14	0
<b>Total Outlets<sup>(1)</sup></b>	2022	101	151	+50
	2023	151	133	-18
	2024	133	117	-16

**TABLE NUMBER 2**

**Transfers of Franchised Outlets<sup>(1)</sup> From Franchisee to New Owners (Other than the Franchisor)**  
**For Years 2022 to 2024**

State	Year	Number of Transfers
<b>Colorado</b>	2022	0
	2023	5
	2024	0
<b>Florida</b>	2022	2
	2023	0
	2024	0
<b>Idaho</b>	2022	0