

| | | |
|---|-------|---|
| u. Dispute resolution by arbitration or mediation | 18.G. | Except for certain claims for injunctive relief, all disputes must first be submitted to non-binding mediation in Butler County, Ohio and, if mediation is unsuccessful, then to binding arbitration in Butler County, Ohio. This provision is subject to applicable state law. |
| v. Choice of forum | 18.G. | All mediation, arbitration and, if applicable, litigation proceedings must be conducted in, or closest to, State court of general jurisdiction that is within or closest to Butler County, Ohio or, if appropriate, the United States District Court nearest to our corporate headquarters at the time such action is filed. This provision is subject to applicable state law. |
| w. Choice of law | 18.F. | Ohio law will govern. However, this provision is subject to state law and as otherwise disclosed in <u>Exhibit I</u> to this Disclosure Document. |

ITEM 18
PUBLIC FIGURES

We do not currently use any public figure to promote our franchise. No public figure is currently involved in our management.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Scott Butts, i4 Franchise Development Inc. at 7185 Liberty Centre Drive, Suite A, West Chester, Ohio 45069 and 513-860-0600, the Federal Trade Commission, and the appropriate state regulatory agencies.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

TABLE NO. 1
SYSTEMWIDE OUTLET SUMMARY
FOR YEARS 2022 to 2024

| Outlet Type | Year | Outlets at the Start of the Year | Outlets at the End of the Year | Net Change |
|---------------|------|----------------------------------|--------------------------------|------------|
| Franchised | 2022 | 7 | 22 | +15 |
| | 2023 | 22 | 30 | +8 |
| | 2024 | 30 | 38 | +8 |
| Company Owned | 2022 | 1 | 2 | +1 |
| | 2023 | 2 | 1 | -1 |
| | 2024 | 1 | 1 | 0 |
| Total Outlets | 2022 | 8 | 24 | +16 |
| | 2023 | 24 | 31 | +7 |
| | 2024 | 31 | 39 | +8 |

TABLE NO. 2
TRANSFER OF OUTLETS FROM FRANCHISEES TO NEW OWNERS
(OTHER THAN THE FRANCHISOR)
FOR YEARS 2022 to 2024

| State | Year | Number of Transfers |
|-----------|------|---------------------|
| Florida | 2022 | 1 |
| | 2023 | 0 |
| | 2024 | 0 |
| New York | 2022 | 0 |
| | 2023 | 0 |
| | 2024 | 1 |
| Texas | 2022 | 0 |
| | 2023 | 2 |
| | 2024 | 1 |
| Wisconsin | 2022 | 0 |
| | 2023 | 0 |
| | 2024 | 1 |
| Total | 2022 | 1 |
| | 2023 | 2 |
| | 2024 | 3 |