

Provision	Section in Franchise Agreement	Summary
r. Non-competition covenants after the Franchise is terminated or expires	Section 16.5	Owners cannot have an interest in any competitive business within (i) 15 miles from Franchisee's Assisting Hands Franchise (including the premises of the approved location of Franchisee), and (ii) a 15-mile radius from all other Assisting Hands Businesses that are operating or under development, for one year. Owners may not solicit any customer of the Franchise or any Assisting Hands Franchise for one year. These provisions are subject to applicable state law.
S. Modification of the Franchise Agreement	Section 20	No modifications to Franchise Agreement during the term unless agreed to in writing, but the Confidential Operations Manual is subject to change at any time in our discretion. Modifications are permitted on renewal.
T. Integration/merger clause	Section 20	Only the terms of the Franchise Agreement and other related written agreements are binding (subject to applicable state law). Any representations or promises outside of this Franchise Disclosure Document and Franchise Agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	Section 17.8, 17.9, 17.10	Except for certain claims, all disputes must be mediated and arbitrated in the city of or closest to our principal place of business (currently Nampa, Idaho), subject to applicable state law.
V. Choice of forum	Section 17.13	Litigation, arbitration and mediation must be in Nampa, Idaho (or in the state or federal court closest to our principal place of business (currently Nampa, Idaho), subject to applicable state law.
w. Choice of law	Section 17.13	Idaho law applies, subject to applicable state law.

ITEM 18 PUBLIC FIGURES

We do not use any public figures to promote our Franchise.

ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to disclose information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance

information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

As of December 31, 2024, we had a total of 202 franchised Assisting Hands Businesses (“Franchised Locations”), and five affiliate-owned Assisting Hands Businesses (“Affiliate Locations”). The five Affiliate Locations were operated out of five offices. The 202 Franchised Locations were operated out of 90 Offices.

The information in the tables below is a historical financial performance representation of the 181 Franchised Locations and five Affiliate Locations that were in operation for 12 months or longer as of December 31, 2024 and nine Franchised Locations that were open for less than 12 months but owned by existing franchisees that cumulatively report (“Reporting Group”) for the 2024 calendar year (“Reporting Period”). 21 Franchised Locations opened in 2024 and were not open for 12 months or longer as of December 31, 2024. Of those 21 locations, nine were opened by existing franchisees and are included in this Item 19 because the existing franchisees report Gross Revenue collectively across multiple Franchised Locations and they were not able to accurately separate out the Gross Revenue by individual Franchise Location. Three Franchised Locations ceased operations or were terminated during the Reporting Period and have been excluded from the Reporting Group.

All of the Assisting Hands Businesses in the Reporting Group offer similar services and face a similar degree of competition anticipated for the Assisting Hands Businesses offered under this Disclosure Document. Affiliate Locations do not pay the Royalty Fee and are not subject to the Local Advertising Requirement but do contribute to the National Advertising Fund. We provide substantially all of the same services and assistance to Affiliate Locations that we provide to Franchised Locations.

Table 1
Gross Revenue for the Affiliate Locations
During the Reporting Period

Location	Number of Assisting Hands Businesses	Number of Offices	Gross Revenue
Boise, ID	4	4	\$6,910,185
Logan, UT	1	1	\$647,213

Table 2
Gross Revenue for the Franchised Locations
During the Reporting Period

Location	Number of Assisting Hands Businesses	Number of Offices	Year Opened*	Gross Revenue
Cave Creek, AZ	1	1	2022	\$1,616,796

Location	Number of Assisting Hands Businesses	Number of Offices	Year Opened*	Gross Revenue
Phoenix, AZ	4	2	2009	\$7,297,979
Sun City, AZ	2	1	2023	\$821,890
Carlsbad, CA	1	1	2023	\$1,337,857
Dana Point, CA	1	1	2022	\$636,378
Danville, CA	1	1	2022	\$285,369
Fremont, CA	2	1	2023	\$1,652,688
Laguna Hills, CA	1	1	2021	\$2,390,341
Newport Beach, CA	1	1	2008	\$3,021,274
Rancho Bernardo, CA	6	1	2012	\$1,121,304
Yorba Linda, CA	1	1	2022	\$840,406
Broomfield, CO	1	1	2021	\$283,358
Centennial, CO	2	1	2019	\$2,004,613
Littleton, CO	2	1	2021	\$612,299
Boca Raton, FL	2	1	2020	\$912,018
Brevard, FL	2	1	2015	\$9,978,088
Ft. Lauderdale, FL	4	1	2020	\$2,808,908
Fort Myers, FL	3	1	2021	\$1,231,149
Jacksonville Beaches, FL	2	1	2022	\$1,333,021
Miami, FL	1	1	2011	\$3,904,654
Miami Beach, FL	1	1	2016	\$708,210
Naples, FL	1	1	2009	\$9,589,831
Palm Beach, FL	2	1	2012	\$4,196,644
Pasco, FL	4	1	2015	\$2,906,994
Pinellas, FL	2	1	2014	\$1,131,236
Polk County, FL	2	1	2019	\$5,742,799

Location	Number of Assisting Hands Businesses	Number of Offices	Year Opened*	Gross Revenue
South Jacksonville, FL	2	1	2023	\$632,468
Tampa Gulf Coast, FL**	8	2	2014	\$4,740,881
The Villages, FL	1	1	2023	\$813,416
West Broward, FL	2	1	2013	\$2,841,207
West Orange, FL	3	2	2021	\$2,761,294
Winter Park, FL	5	1	2020	\$1,737,475
Volusia, FL	3	1	2022	\$2,892,969
Forsyth, GA	2	1	2020	\$584,232
Arlington Heights, IL	2	1	2017	\$2,637,600
Deerfield, IL	2	1	2017	\$1,145,109
Elgin, IL**	3	1	2014	\$1,576,083
Fox Valley South, IL	2	1	2017	\$1,483,011
Lombard, IL	1	1	2018	\$1,361,906
Matteson, IL	1	1	2018	\$1,083,623
Naperville, IL	4	2	2009	\$2,732,799
Palos, IL	1	1	2020	\$937,732
Rockford, IL	1	1	2022	\$2,066,556
Schaumburg, IL	2	1	2017	\$2,214,490
Boston NW, MA	4	1	2018	\$3,426,213
Wilmington, MA	2	1	2018	\$2,380,432
Annapolis, MD**	2	1	2023	\$746,455
Columbia, MD	1	1	2016	\$937,674
Frederick County, MD**	3	1	2019	\$1,821,909
Potomac, MD	4	1	2014	\$10,931,123
Clinton Township, MI	1	1	2018	\$77,278

Location	Number of Assisting Hands Businesses	Number of Offices	Year Opened*	Gross Revenue
Milford, MI**	3	1	2020	\$2,844,231
Minneapolis, MN**	2	1	2012	\$1,116,789
Lee's Summit, MO	2	1	2022	\$1,831,942
Cary, NC	1	1	2022	\$417,507
Central, NJ	4	1	2014	\$1,437,775
Hudson, NJ	2	1	2023	\$161,123
Livingston, NJ	4	1	2018	\$7,334,545
Maywood, NJ	2	1	2023	\$1,050,119
Monmouth, NJ	5	1	2015	\$1,593,884
Northwest Las Vegas, NV	1	1	2022	\$799,673
South Central Las Vegas, NV	1	1	2020	\$742,342
Berea, OH**	3	1	2020	\$1,136,506
Cincinnati, OH	7	2	2013	\$11,209,774
North Central, OH	1	1	2019	\$591,427
Westlake, OH	1	1	2022	\$498,305
Happy Valley, OR	2	1	2017	\$1,889,424
Chester County, PA	1	1	2023	\$109,879
Collegeville, PA	1	1	2010	\$1,267,434
Midlands, SC**	2	1	2012	\$751,770
Chattanooga, TN	1	1	2023	\$184,696
Fort Worth West, TX	1	1	2013	\$1,031,291
Frisco, TX**	3	1	2022	\$1,232,842
Humble, TX	2	1	2008	\$404,953
Mansfield, TX	2	1	2022	\$2,695,972

Location	Number of Assisting Hands Businesses	Number of Offices	Year Opened*	Gross Revenue
Pearland, TX	1	1	2016	\$659,063
Preston Hollow, TX	2	1	2016	\$623,492
West Austin, TX	2	1	2016	\$1,922,083
West Houston, TX	2	1	2014	\$543,488
Arlington, VA	5	1	2018	\$6,492,288
Loudoun, VA	1	1	2016	\$949,845
Richmond, VA	5	1	2019	\$929,651
Central Milwaukee, WI**	2	1	2017	\$2,450,762
SW Milwaukee, WI	3	1	2019	\$677,700

*The “Year Opened” date indicates the year the Franchised Location opened its first Assisting Hands Business and Office and doesn’t include the date additional locations were opened by existing franchisees.

**These franchisees each opened an additional Assisting Hands Business during 2024. Because franchisees report all revenue collectively across Assisting Hands Businesses, the figures in the Gross Revenues column include the Gross Revenue from all Assisting Hands Businesses that a franchisee operated, including these additional Assisting Hands Businesses. The Elgin, IL location opened an additional Assisting Hands Business during 2024 that is located in Tennessee.

Notes to Table 1 and Table 2:

1. The term “Gross Revenue” means the total selling price of all services and products sold at, or from, or through your Assisting Hands Business whether or not sold or performed in connection with your Assisting Hands Business and all income of every other kind and nature related to the Assisting Hands Business operation, whether for cash or credit and regardless of collection in the case of credit. Gross Revenue does not include: (i) the amount of any tax imposed by any federal, state, municipal or other governmental authority directly on sales and collected from customers, provided that the amount of any such tax is shown separately and in fact paid by you to the appropriate governmental authority; and (ii) all customer refunds, valid discounts and coupons, and credits made by the Assisting Hands Business (exclusions will not include any reductions for credit card user fees, returned checks or reserves for bad credit or doubtful accounts).
2. The financial performance representations above do not reflect the costs of sales, operating expenses, or other costs or expenses that must be deducted from the gross revenue or gross sales figures to obtain your net income or profit. You should conduct an independent investigation of the costs and expenses you will incur in operating your franchised business. Franchisees or former franchisees, listed in the Disclosure Document, may be one source of this information.

3. You may operate up to three Assisting Hands Businesses from one Office, provided that they have adjoining territories. In the past, we allowed certain franchisees to operate more than three Assisting Hands Businesses from one Office. We allow franchisees with multiple Assisting Hands Businesses to report a combined Gross Revenue figure to us. We do not collect or require franchisees to provide us with separate Gross Revenue numbers for each Assisting Hands Business they operate. The Gross Revenue figures above include aggregate totals from franchisees with multiple Assisting Hands Businesses.

Written substantiation of the financial performance representation will be made available to the prospective franchisee upon reasonable request.

Some outlets have sold this amount. Your individual results may differ. There is no assurance that you'll sell as much.

Other than the preceding financial performance representation, Assisting Hands Home Care, LLC does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Lane Kofoed at 5700 E. Franklin Road, Suite #105, Nampa, Idaho 83687, 208-321-5510, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20 OUTLETS AND FRANCHISEE INFORMATION

Table No. 1

System-wide Outlet Summary
For years 2022 to 2024

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2022	151	170	+19
	2023	170	184	+14
	2024	184	202	+18
Company-Owned*	2022	4	5	+1
	2023	5	5	0
	2024	5	5	0
Total Outlets	2022	155	175	+20
	2023	175	189	+14
	2024	189	207	+18

*Four company-owned outlets in this Item 20 are owned by our affiliate, Wada; and one is owned by us.