

| | PROVISION | SECTION IN FRANCHISE AGREEMENT | SUMMARY |
|---|--|---|--|
| u | Dispute resolution by arbitration or mediation | 17.3 | <p>You must first submit all disputes and controversies arising under the Franchise Agreement to our management and make every effort to resolve the dispute internally.</p> <p>At our option, all claims or disputes arising out of the Franchise Agreement must be submitted to non-binding mediation in the city and state in which our headquarters is located. You must notify us of any potential disputes and we will provide you with notice as to whether we wish to mediate the matter or not. If the matter is mediated or arbitrated, the parties will split the fees and bear all of their other respective costs of the mediation (subject to applicable state law).</p> |
| v | Choice of forum | 17.7 | Except for our right to seek injunctive relief in any court of competent jurisdiction, all claims and causes of action arising out of the Franchise agreement must be initiated and litigated to conclusion (unless settled) in the state and federal courts in Philadelphia, Pennsylvania (subject to state law). |
| w | Choice of law | 17.6 | The Franchise Agreement will be governed by the laws of the Commonwealth of Pennsylvania (subject to state law). |

ITEM 18
PUBLIC FIGURES

We do not use any public figure to promote our franchise.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to disclose information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting **Jania Bailey, CEO at 6844 Bardstown Road, Unit 645, Louisville, Kentucky 40291 or (502-753-2380)**, the Federal Trade Commission, and the appropriate state regulatory agencies.

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ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

TABLE 1
System-wide Outlet Summary
For Years 2022-2024

| Outlet Type | Year | Outlets at Start of Year | Outlets at End of Year | Net Change |
|----------------------|-------------|--------------------------|------------------------|------------|
| Franchised | 2022 | 64 | 68 | +4 |
| | 2023 | 68 | 68 | 0 |
| | 2024 | 68 | 62 | -6 |
| Company Owned | 2022 | 0 | 0 | 0 |
| | 2023 | 0 | 0 | 0 |
| | 2024 | 0 | 0 | 0 |
| Total Outlets | 2022 | 64 | 68 | +4 |
| | 2023 | 68 | 68 | 0 |
| | 2024 | 68 | 62 | -6 |

TABLE 2
Transfers of Outlets from Franchisees to New Owners
(other than the Franchisor)
For years 2022-2024

| State | Year | Number of Transfers |
|-----------------|-------------|---------------------|
| Kentucky | 2022 | 0 |
| | 2023 | 0 |
| | 2024 | 1 |
| TOTALS | 2022 | 0 |
| | 2023 | 0 |
| | 2024 | 1 |

Table 3
Status of Franchised Outlets
For Years 2022-2024

| State | Year | Outlets at Start of Year | Outlets Opened | Terminations | Non-Renewals | Reacquired by Franchisor | Ceased Operations- Other Reasons | Outlets at End of Year |
|---------|------|--------------------------|----------------|--------------|--------------|--------------------------|----------------------------------|------------------------|
| Alaska | 2022 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | 2023 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | 2024 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Arizona | 2022 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |