

<b>Provision</b>	<b>Section In Franchise or Other Agreement</b>	<b>Summary</b>
u) Dispute resolution by arbitration or mediation	11.9	You must attempt to mediate claims against us. Arbitration only applies to IL franchisees.
v) Choice of forum	11.7	All disputes must be litigated in Greene County, Missouri (subject to applicable state law)
w) Choice of law	11.2	Except where federal law applies, Missouri law applies (subject to applicable state law)

**ITEM 18. PUBLIC FIGURES**

We do not use any public figure to promote our franchise.

**ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Timothy Clegg, CEO, at 2034 W. Vista Street, Springfield, MO 65807, (417) 368-0279, the Federal Trade Commission, and the appropriate state regulatory agencies.

[remainder of page left intentionally blank]

**ITEM 20 OUTLETS AND FRANCHISEE INFORMATION**

TABLE NO. 1

**SYSTEMWIDE OUTLET SUMMARY  
FOR YEARS 2023-2025**

OUTLET TYPE	YEAR	OUTLETS AT THE START OF THE YEAR	OUTLETS AT THE END OF THE YEAR	NET CHANGE
Franchised	2023	18	18	0
	2024	18	15	-3
	2025	15	16	+1
Company Owned	2023	3	2	-1
	2024	2	1	-1
	2025	1	2	+1
Total Outlets	2023	21	20	-1
	2024	20	16	-4
	2025	16	18	+2

TABLE NO. 2

**TRANSFER OF OUTLETS FROM FRANCHISEES TO NEW OWNERS  
(OTHER THAN FRANCHISOR) FOR YEARS 2023-2025**

State	Year	Number of Transfers
Arizona	2023	0
	2024	1
	2025	0
Texas	2023	0
	2024	1
	2025	0
Total Outlets	2023	0
	2024	2
	2025	0

[remainder of page left intentionally blank]