

Item 19

Financial Performance Representations

The FTC's Franchise Rule permits a franchisor to disclose information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information and the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

We do not make any representations about a franchisor's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Robert Rasnick, President and CEO, 388 S. Main Street, Suite 402B, Akron, Ohio 44311, (888) 675-3835, the Federal Trade Commission, and the appropriate state regulatory agencies.

Item 20
List of Outlets and Franchisee Information

Table No. 1

Systemwide Outlet Summary
For years 2022 - 2024

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2022	43	43	0
	2023	43	40	-3
	2024	40	40	0
Company-Owned	2022	0	0	0
	2023	0	0	0
	2024	0	0	0
Total Outlets	2022	43	43	0
	2023	43	40	-3
	2024	40	40	0

Table No. 2
Transfers of Franchised Outlets
For years 2022 – 2024

Outlet Type	Year	Number of Transfers
Colorado	2022	0
	2023	0
	2024	0
Georgia	2022	0
	2023	1
	2024	0
Illinois	2022	0
	2023	0
	2024	0
Indiana	2022	0
	2023	0
	2024	0
Iowa	2022	0
	2023	0
	2024	0