

<b>Provision</b>	<b>Section in Franchise Agreement</b>	<b>Summary</b>
u Dispute resolution by arbitration or mediation	Section 11	Except for certain claims, all disputes must first be mediated through non-binding mediation. In the event mediation is not successful, the claim must be arbitrated in McKinney, seat of Collin County, Texas (subject to your state law).
v Choice of forum	Section 11	Litigation must be in Collin County, Texas (subject to your state law).
w Choice of law	Section 11	Texas law applies without reference to choice of law principals (subject to your state law).

See state addenda to the Franchise Agreement and disclosure document for special state disclosures.

### **ITEM 18 PUBLIC FIGURES**

We do not have any public figures involved our franchise program.

### **ITEM 19 FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC’s Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor’s management by contacting Brandon Gale, PBC, LLC, 1201 Richardson Drive, Suite 200, Richardson, Texas 75080. Telephone; 866-774-4748, the Federal Trade Commission, and the appropriate state regulatory agencies.

**ITEM 20  
OUTLETS AND FRANCHISEE INFORMATION**

**TABLE NO. 1**  
System Wide Outlet Summary  
2023 to 2025

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	720	926	+205
	2024	925	1,156	+231
	2025	1,156	1,244	+88
Company-Owned	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total	2023	720	926	+205
	2024	925	1,156	+231
	2025	1,156	1,244	+88

**TABLE NO. 2**  
Transfers of Outlets from Franchisees to New Owners  
(Other than the Franchisor)  
2023 to 2025

State	Year	Number of Transfers
Alabama	2023	0
	2024	1
	2025	0
Arizona	2023	0
	2024	7
	2025	0
California	2023	0
	2024	10
	2025	4
Colorado	2023	0
	2024	2
	2025	2
Florida	2023	0
	2024	3
	2025	14
Georgia	2023	0
	2024	1
	2025	4
Idaho	2023	0
	2024	0