

Provision	Section in Franchise Agreement	Summary
t. Integration/ merger clause	23	Only the terms of the Franchise Agreement and Operations Manual are binding (subject to state law). Any representations or promises outside of the disclosure document and Franchise Agreement may not be enforceable. Notwithstanding the foregoing, nothing in this or any related agreement is intended to disclaim the express representations made in the Franchise Disclosure Document, its exhibits and amendments.
u. Dispute resolution by arbitration or mediation	Not applicable	
v. Choice of forum	24.B	Subject to state law, you must file in the federal or state court located in the judicial district where we have our principal offices, which is currently Ashland, Virginia. We must file suit in the federal or state court located in the judicial district where our principal offices are located at the time of suit, in the jurisdiction where you reside or do business, where the Business is or was located, or where the claim arose.
w. Choice of law	24.A	Subject to state law, Virginia law applies.

**ITEM 18  
PUBLIC FIGURES**

We do not use any public figures to promote our franchises.

**ITEM 19  
FINANCIAL PERFORMANCE REPRESENTATIONS**

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you

are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Harrison Adams, Chief Executive Officer, 11182 Hopson Road, Suite C, Ashland, Virginia 23005, 800-298-DUMP, the Federal Trade Commission and the appropriate state regulatory agencies.

**ITEM 20  
OUTLETS AND FRANCHISEE INFORMATION**

**Table No. 1  
Systemwide Outlet Summary  
For Years 2023 to 2025\***

<b>Outlet Type</b>	<b>Year</b>	<b>Outlets at the Start of the Year</b>	<b>Outlets at the End of the Year</b>	<b>Net Change</b>
Franchised Outlets	2023	8	25	+17
	2024	25	29	+4
	2025	29	26	-3
Company-Owned Outlets	2023	0	0	0
	2024	0	0	0
	2025	0	0	0
Total Outlets	2023	8	25	+17
	2024	25	29	+4
	2025	29	26	-3

**Table No. 2  
Transfers of Outlets from Franchisees to New Owners  
(Other than the Franchisor)  
For Years 2023 to 2025\***

<b>State</b>	<b>Year</b>	<b>Number of Transfers</b>
Pennsylvania	2023	0
	2024	1
	2025	0
Virginia	2023	0
	2024	2
	2025	1
Total	2023	0
	2024	3
	2025	1